

September 1, 2005

VIA ELECTRONIC FILING

Marlene H. Dortch, Secretary
Federal Communications Commission
The Portals
445 12th Street, S.W.
Washington, D.C. 20554

Re: **Subscriber Acknowledgement Report (September 1, 2005)**
Hotwire Communications, Ltd; WC Docket No. 05-196

Dear Ms. Dortch:

Hotwire Communications, Ltd (“Hotwire” or “Company”), through its undersigned counsel and in response to the Commission’s VoIP E911 Order (“Order”) and the Public Notice issued by the Enforcement Bureau (“Bureau”) on August 26, 2005 (“Public Notice”), submits this Subscriber Acknowledgement Report (“Report”) to advise the Commission of the status of Hotwire’s efforts to comply with Commission Rule 9.5(e). Hotwire previously filed a Subscriber Acknowledgement Report on August 10, 2005 in response to the Bureau’s July 26, 2005 Public Notice (“August 10 Report”).

As requested in the Public Notice, Hotwire responds to the following questions set out in the Public Notice:

- 1) A detailed explanation regarding current compliance with the notice and warning sticker requirements *if* the provider did not notify and issue warning stickers or labels to 100% of its subscribers by the July 29, 2005 deadline. Providers expected to update this information include those that were in the process of providing notice and/or stickers to their subscribers, but had not completed the process by July 29, 2005.**

As explained in its August 10 Report, Hotwire delivered advisories and warning labels to the address of record of 100% of its VoIP subscribers, both new and existing, by July 29, 2005.

- 2) A quantification of the percentage of the provider’s subscribers that have submitted affirmative acknowledgements as of the date of the September 1 and September 22 reports, and an estimation of the percentage of subscribers from whom the provider does not expect to receive an acknowledgement by September 28, 2005.**

September 1, 2005

Page 2

As of August 31, 2005, Hotwire has obtained affirmative acknowledgement from approximately 87% of its VoIP subscriber base.

Hotwire cannot predict with precision what its final response rate will be, but estimates that 4% of its VoIP subscribers will still not have provided affirmative acknowledgement by September 28, 2005.

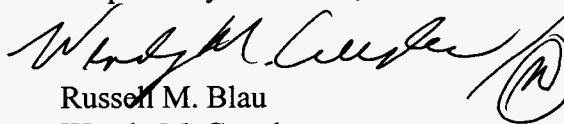
3) A detailed description of any and all actions the provider plans to take towards any of its subscribers that do not affirmatively acknowledge having received and understood the advisory.

Hotwire is continuing its campaign to contact and obtain affirmative acknowledgment from all of its VoIP subscribers. As explained in its August 10 Report, twice weekly since July 28, 2005, Hotwire sales personnel have revisited the address of record of each VoIP subscriber from which Hotwire has not received an executed acknowledgement. Hotwire intends to continue these visits until September 28, 2005. Additionally, on August 4 and August 13, reminder notices were hand delivered to the address of each VoIP subscriber from which Hotwire had not yet received an executed acknowledgement. Hotwire plans to hand deliver reminder notices throughout the month of September, with the next delivery scheduled for September 6, 2005. Hotwire has also followed up via telephone call to those subscribers who have not responded with a written acknowledgement, and will continue to do so throughout the month.

4) A detailed description of any and all plans to use a "soft" or "warm" disconnect (or similar) procedure for subscribers that fail to provide an affirmative acknowledgement by September 28, 2005.

Hotwire's goal is to receive acknowledgement from 100% of its VoIP subscribers prior to September 28, 2005. Given that the Public Notice was released less than one week ago, the Company is still exploring whether and how a "soft" or "warm" disconnection could be implemented should the FCC clarify that "soft" disconnection is required for non-responsive customers.

Respectfully submitted,



Russell M. Blau

Wendy M. Creeden

Counsel for Hotwire Communications, Ltd

cc: Byron McCoy (FCC)
Kathy Berthot (FCC)
Janice Myles (FCC)
Best Copy and Printing, Inc.
Matthew Holcombe (Hotwire)

I, Matt Holcombe, state that I am Director of Operations, of Hotwire Communications, Ltd; that I am authorized to submit the forgoing *Subscriber Acknowledgement Report* ("*Report*") on behalf of Hotwire Communications, Ltd; that the *Report* was prepared under my direction and supervision; and I declare under penalty of perjury that the *Report* is true and correct to the best of my knowledge, information, and belief.

A handwritten signature in black ink, appearing to read "Matt Holcombe", written over a horizontal line.

Name: Matt Holcombe

Title: Director of Operations

Hotwire Communications, Ltd